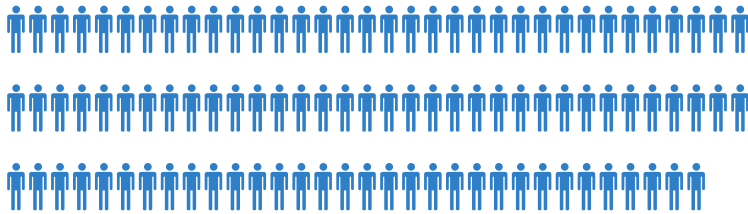




QI Survey Results

All Sites Cumulative

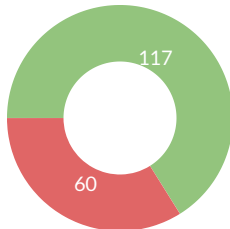
2021-2022



201 Surveys Completed

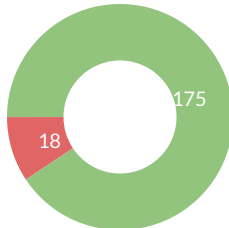
Surveys by site

| | |
|---------------------|-----|
| Chatham..... | 102 |
| Wallaceburg..... | 76 |
| Walpole Island..... | 23 |



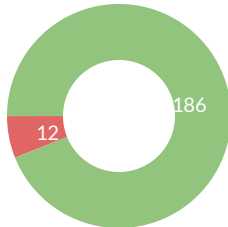
66.1%

Clients are able to see their doctor or nurse practitioner the same or next day when needed



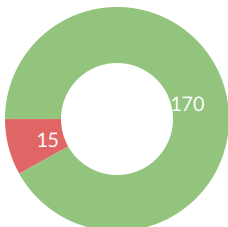
90.67%

Clients feel that they are always or often involved in the decisions about care and treatment



93.94%

Clients feel they can ask questions about recommended treatment



91.89%

Clients feel that they received an appointment at a convenient time for them

96.27% of clients feel comfortable and welcome at the CKCHC



Chatham-Kent
Community Health Centres
Centres de santé communautaire
de Chatham-Kent