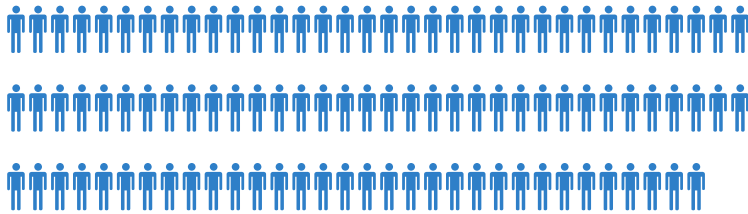




QI Survey Results

All Sites Cumulative

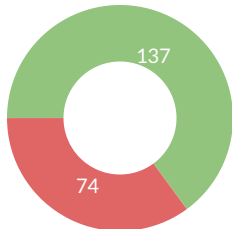
2020-2021



238 Surveys Completed

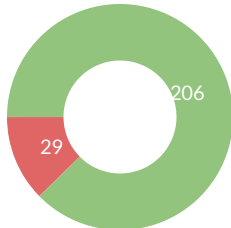
Surveys by site

Chatham.....	105
Wallaceburg.....	110
Walpole Island.....	23



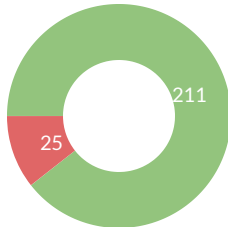
64.93%

Clients are able to see their doctor or nurse practitioner the same or next day when needed



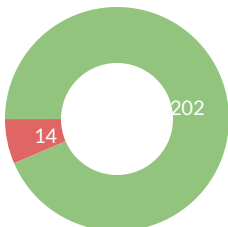
87.66%

Clients feel that they are always or often involved in the decisions about care and treatment



89.41%

Clients feel they can ask questions about recommended treatment



93.52%

Clients feel that they received an appointment at a convenient time for them

97.71% of clients feel comfortable and welcome at the CKCHC

