



ACCESSIBILITY FOR ONTARIANS WITH DISABILITIES ACT (AODA) POLICY STATEMENT

The Chatham-Kent Community Health Centres (CKCHC) is committed to providing exceptional and accessible service for its clients. Goods and services will be provided in a manner that respects the dignity and independence of all clients. The provision of services to persons with disabilities will be integrated wherever possible. Persons with disabilities will be given an opportunity equal to that given to others, to obtain, use or benefit from the goods and services provided by and on behalf of the CKCHC. The CKCHC will work to continuously improve its services and increase accessibility over time.

The CKCHC shall use reasonable efforts to ensure that its policies, practices and procedures are consistent with the following principles:

- The goods or services will be provided in a manner that respects the dignity and independence of persons with disabilities;
- The provision of goods or services to persons with disabilities, and others, will be integrated unless an alternate measure is necessary, whether temporarily or on a permanent basis, to enable a person with a disability to obtain, use or benefit from the goods or services;
- Persons with disabilities will be given an opportunity equal to that given to others to obtain, use and benefit from the goods or services;
- When communicating with a person with a disability, employees shall do so in a manner that takes in to account the person's disability.

The CKCHC will use reasonable effort to adhere to the above principles and ensure their mission, vision, values, and value statement are upheld in the same manner. The CKCHC is committed to providing exceptional and accessible service for its clients by working together and combining the best of our services and resources, and designing services to meet the health and accessibility needs of the community.

EXECUTIVE DIRECTOR

DATE

Mission

Together with our clients and community partners, we provide access to a broad range of services that promote health and improve wellbeing.
En collaboration avec nos clients et nos partenaires dans la communauté, nous donnons accès à une vaste gamme de services qui favorisent la santé et le bien-être.

Vision

The best possible health and wellbeing for those we serve.
Le meilleur état de santé et de bien-être possible pour les personnes que nous servons.

Values/Valeurs

Respect – Person-centred care – Trust – Equity – Teamwork & Partnerships – Excellence
Respect – Soins axés sur la personne – Confiance – L'équité – Travail d'équipe et partenariats – L'excellence