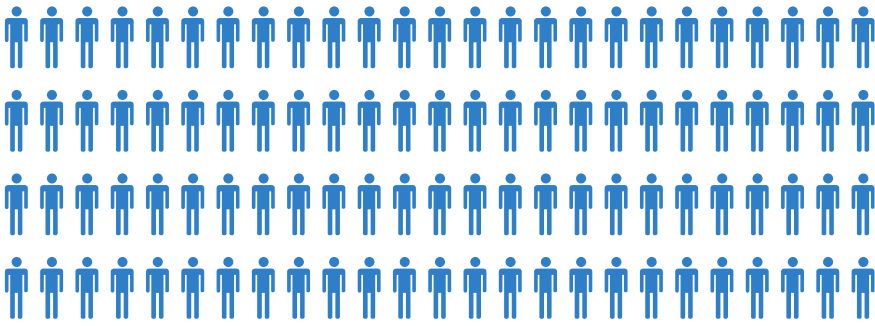




QIP Survey Results

Q3 Cumulative All Sites

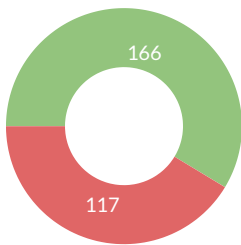
2019/20



330 Surveys Completed

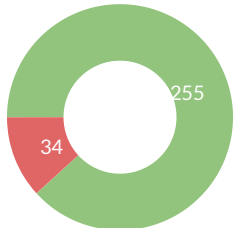
Surveys by site

Chatham.....	181
Wallaceburg.....	97
Walpole Island.....	52



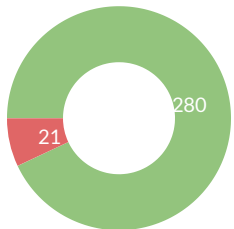
58.66%

Clients are able to see their doctor or nurse practitioner the same or next day when needed



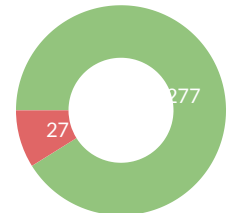
88.24%

Clients feel that they are always or often involved in the decisions about care and treatment



93.02%

Clients feel satisfied with the services they receive



91.12%

Clients feel that they received an appointment at a convenient time for them

99.66% of clients feel comfortable and welcome at the CKCHC