



QIP Survey Results

All Sites

2018-19 Fiscal Totals



375 Surveys Completed

Surveys by site

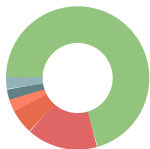
| | |
|---------------------|-----|
| Chatham..... | 238 |
| Wallaceburg..... | 71 |
| Walpole Island..... | 66 |



- Same Day (33.07%)
- Next Day (26.67%)
- 2-19 Days (32%)
- 20+ Days (0.80%)
- NA (7.47%)

59.73%

Clients are able to see their doctor or nurse practitioner the same or next day when needed



- Always (70.40%)
- Often (16%)
- Sometimes (5.60%)
- Rarely (2.93%)
- Never (2.40%)
- NA (2.67%)

86.40%

Clients feel that they are always or often involved in the decisions about care and treatment



Clients feel that they received an appointment at a convenient time for them

99.20% of clients feel comfortable and welcome at the CKCHC



Chatham-Kent
Community Health Centres
Centres de santé communautaire
de Chatham-Kent